

QUALITY POLICY

The Senior Management at Dalecoast Pty Ltd is committed to promoting the use of a process-based approach to quality management and that decisions made within the company considered using risk-based thinking. Dalecoast Pty Ltd will ensure that the effective mix of resources is made available to achieve the outputs required against our customers' requirements.

Management is committed to ensuring customer requirements are met, and efforts are focused on enhancing customer satisfaction while meeting Dalecoast Pty Ltd statutory and regulatory requirements.

While ensuring and maintaining our customer focus, our company will identify risks and opportunities associated with the conformity of our products and services against our customer and regulatory requirements. The Quality Policy is communicated throughout Dalecoast Pty Ltd through induction manuals, training events and by being displayed prominently throughout the main reception.

The nominated Quality Manager will review the Quality Policy in consultation with relevant persons at regular intervals (annually), or sooner when deemed necessary.

Julie Mok has been appointed as the Management Representative for quality management within the company. The Management Representative has the full support of Dalecoast Pty Ltd to establish, implement and maintain quality assurance following this manual, ISO 9001:2016 and other applicable regulations, standards and guidance.

Signature: 

Date: 17/09/2020

Endorsement of the HSEQ Policy and Management Representative.